

WARRANTY CONDITIONS FOR BVG LAMINATE FLOORING

BVG provides you with a Guarantee from the date of purchase :

BVG 3 X WARRANTY

- Light Fastness
- Resistance to staining
- Abrasion

1. Scope of warranty

The warranty covers flooring free from faults that could affect its appearance and functionality. If any part of purchased floor becomes damaged before expiry of the warranty, BVG is obliged to exchange the faulty part. However, this warranty is governed by the terms laid herein.

2. Conditions of warranty

- This warranty applies to domestic and moderate commercial areas.
- This warranty is valid for floors which have been used as intended and according to instructions for care. They should not be subjected to unusual chemical or mechanical stress and/ or inappropriate treatment and / or through improper cleaning and / or exposure to moisture.
- Damages due to falling objects, flooding with water and exposure to heightened moisture are excluded from this warranty.
- The floors must have been installed in rooms that are suitable for the product.
- The floors must be laid as described in our floor-laying guide. You will find a copy of this guide in every second package.
- Abrasion is understood to be complete removal of the décor layer at least in one place, which must be clearly visible and must have a surface area size of at least 1 cm². Rub-off effects restricted to the edge of the panels are not covered by the warranty.
- This warranty is not transferrable and only the original purchaser is entitled to it.

3. Maintaining BVG laminate floors

In order to avoid spreading dirt and sand, door mats or protective mats should be positioned in front of the entrances to rooms; their width should be equal to that of the door. The floor is to be kept clean by sweeping and dusting - dry or slightly damp cloth. Furniture legs and

other places of furniture or equipment pressure on to the floor should be shielded with felt or rubber pads.

4. Placing a complaint

Complaints should be submitted immediately after noticing damage or a warranty case in written form addressed to BVG Industries Ltd. The complaint should be accompanied by a copy of the purchase invoice. The Invoice Copy is required to verify date and proof of purchase to resolve any problems that may occur. Your warranty applies only to you, the original purchaser, for one installation. Removal, reinstallation or unauthorized repairs shall void this warranty.

5. Recognising a claim

In order to verify the claim and the extent, BVG reserves the right to inspect the laminate floor at the installation location.

OPTIMUM PROTECTION FOR LAMINATE FLOORS !

- Attach felt pads to the feet of all furniture
- Lift furniture when moving it rather than pushing or dragging it
- Use soft furniture castors
- Mop up any spillages immediately
- Do not use steam cleaners

BVG GUARANTEE CARD

THIS GUARANTEE CARD IS APPLICABLE FOR :

Name _____ Address _____

City _____ Telephone _____

Date of purchase _____ Type of use _____

PRODUCT DETAILS

Product Name _____ Décor _____

Area _____

Sellers stamp & signature

